



# An Engaged Workforce Can Improve Safety

An engaged workforce can have up to **48% fewer safety incidents.**<sup>1</sup>

## FIVE KEY ELEMENTS FOR YOUR SAFETY IMPROVEMENT PROCESS

1

### Hazard recognition and control

Focus on the tasks in which an employee injury is most likely to occur and use engineering or administrative controls to eliminate, minimize or isolate them.



2

### Pinpoint safe work practices

Utilize Job Safety Analysis (JSA) or similar tools to determine hazards and develop and communicate the safe work practices and procedures.



3

### Observation and feedback

Make periodic observations and give employees feedback, both positive reinforcement, as well as coaching when safe work practices are not properly followed.



4

### Process management

Define roles and responsibilities for each employee. Senior managers, supervisors and employees all need to know what is expected of them and be held accountable to those expectations.



5

### Performance measurement

Measurements will tell you if your safety performance is improving and whether everyone is performing as expected.



**SHARE THIS INFOGRAPHIC** with your colleagues to help them **#HarnessRisk**.

#### VISIT

[travelers.com/resources/workplace-safety](http://travelers.com/resources/workplace-safety) for more information on reducing risk.



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<sup>1</sup> <http://www.gallup.com/businessjournal/163130/employee-engagement-drives-growth.aspx>